**Duration: 3 days** 

## **Course Content**

User Experience Design (UXD or UX) is the process of enhancing user satisfaction by improving the usability, accessibility, and "delight" provided in the interaction between a user and product. It's about making your apps intuitive, easy to use, and most of all – effective at solving problems. Throughout the course, we'll walk you through the major knowledge areas of UX Design, and get you started on a path to UX Mastery.

### Who Should Attend

Anyone who wants to learn about UX design.

## **Course Objectives**

After completing this course, students will be able to:

- Understand user experience design and why it's important
- Understand the elements of user experience
- Understand how the elements of user experience work together
- Understand strategy as an element of user experience
- Understand the research process
- Identify business goals, and user needs
- Understand scope as an element, structure as an element of user experience
- Understand navigation design
- Create an effective information design
- Learn to create design element and visual design principles
- Understand testing processes

#### **Course Outline**

- Chapter 1 UX Introduction
  - o What is UX?
  - O Why we need UX?
- Chapter 2 UX Research
  - UX research plan
  - o Research goals
  - o Recruiting criteria, and scripts
- Chapter 3 Understand your user
  - Human emotional and behavioral needs through design

# UX Designer Fundamentals

- o Design psychology principles
- Chapter 4 Design
  - o Design principle
  - o Sketch
  - o Wireframing
  - o Mockup
  - o Prototype
- Chapter 5 Usability Testing
- Chapter 6 Tips and Trick